

QUALITY POLICY STATEMENT Issue No

Issue Date 08/12/2020 Confidentiality Public

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The Quality Policy of Northern Hi-Tec Limited is to determine, agree and conform to our customers' needs and expectations, whilst fulfilling the requirements of ISO 9001:2015, British Standards, industry codes of practice and statutory law.

Northern Hi-Tec Limited recognises that to be competitive and maintain good economic performance in the electronic, design and assembly industry, we must employ management systems that improve the quality of our products and services that in turn increases the satisfaction of our Interested Parties and supports the company's strategic direction.

Key objectives of the company are that the Management System provides: -

- Confidence to our customers that their requirements for quality and safety are being achieved in the delivered product or service.
- Confidence to our management and staff that the requirements for quality are being fulfilled, maintained and that continual improvements of our quality management system take place.
- A framework for establishing and reviewing quality objectives.

We are conscious that the motivation of our employees is dependent on their training and understanding of the tasks they are expected to perform. It is part of our on-going training programme that this policy is communicated and understood at appropriate levels within the Company and to Interested Parties as required.

Signed:

Name: Gary Hewitt

Position: Managing Director

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Dated: 8th December 2020

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